



## Southern Highland News (Bowral)

Monday 30/11/2009

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# Christmas spirit is wrapped and sent

By Leah O'Brien

THEY might not have had to send a frozen Rottweiler yet but time is on the side of Chris and Leanne Le, the owners of Pack and Send Southern Highlands, to send something a little bit different.

Another Pack and Send franchisee was asked to send a Rottweiler, while other branches have had to deliver 340 tubs of ice cream across Australia and New Zealand in a single day.

The couple have only been in business for six weeks but the work is motoring along as they head into their first Christmas.

Mr Le Coic said they are filling a niche between what people can't send through a post office or couriers.

"Couriers will pick stuff up but they won't pack it," he said.

"This is a pack and send business."

The company has a no limits policy; no matter how large,

small or impossible the article is, from antiques to ice creams and everything in between.

Articles are placed in a box and special foam is sprayed around it, nestling the goods in a protective layer.

Deciding on a tree-change, the newlyweds were married in the Highlands in April. When the opportunity to move to the area came up the couple jumped at the chance.

Mr Le Coic came from a background in international start-up companies, particularly in the field of human resources.

Due to a recent health scare the couple decided to change their lives and the Highlands beckoned.

No job is too daunting for the couple who are relishing in their new-found career as the 100th Pack and Send store.

After working in corporate human resources, Mrs Le Coic said it was satisfying to be able to get something, pack it up nice and neat and off it goes.

"You actually see some sense of completion to your work," she said.

Business is starting to pick up leading into Christmas and the couple expect to be very busy, especially if the proposed postal strike in the United Kingdom comes to fruition.

Mr Le Coic said it was starting to give them more work as people find out about the threatened strike.

"We also get quite a lot of work through e-Bay," he said.

"For instance I had a couple of car tyres someone had purchased off eBay that fitted a 1960s Holden

"They were brand new; can't get them anywhere.

"The guy, who was in in Queensland, asked me to go get them and pack them.

"It was no problem."

One of the more unusual items that the couple have had to send was a USB drive.

Sometimes the smallest things can be hardest to send, the couple said.



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**CHRISTMAS IS COMING:** Chris and Leanne Le Coic left their jobs behind bought a Pack and Send franchisee and moved to the Highlands for a tree change.

Photo by Leah O'Brien